



PiERP

process intelligence





Process. Implementation. Execution.

Step into the future of business management with PiERP, the comprehensive ERP solution reshaping organizational efficiency. With an extensive suite of over 15+ integrated modules covering core operations like HRM, CRM, Recruitment, Production, and Finance, PiERP seamlessly streamlines your entire workflow. Featuring a robust lineup of 50+ advanced features, PiERP ensures smooth transitions and operations, enhancing productivity across the board. But what truly distinguishes PiERP is its innovative AI-based capabilities, empowering organizations to intelligently optimize processes and thrive in today's fast-paced business environment. Discover PiERP and unlock unparalleled efficiency and growth for your business.

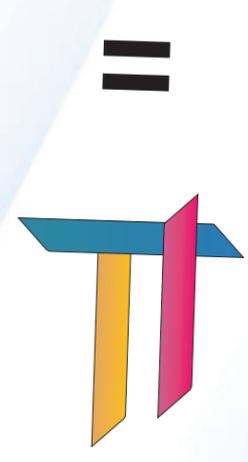
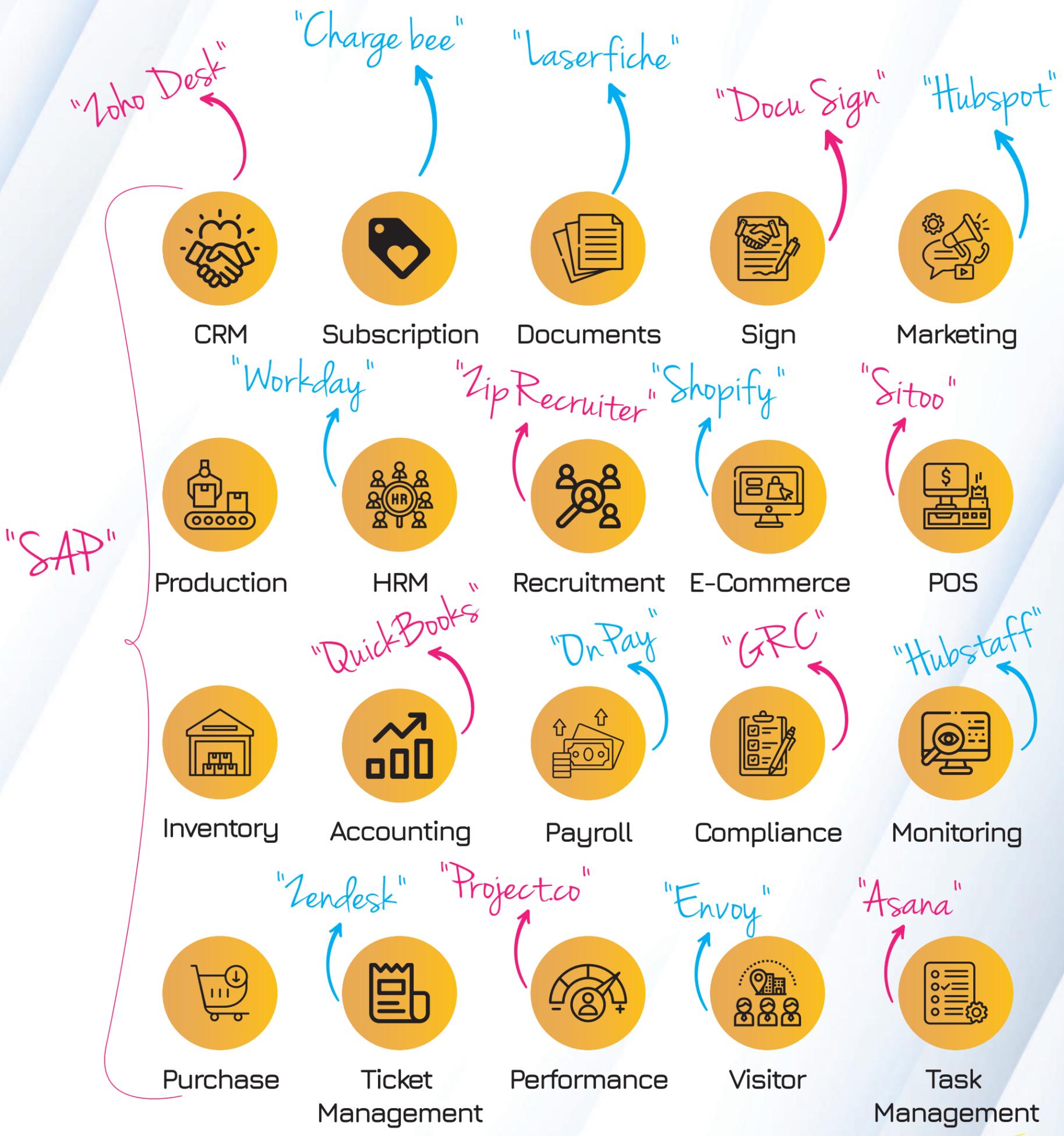


ERP FACT
AND STATISTIC

50-52%

The average ROI for an ERP project is 52%, meaning that for every \$1 invested in an ERP system, businesses get \$1.52. - Zipdo

Eliminate the Need of Managing Multiple Platforms with PiERP



Transforming Industries with PiERP Intelligent Solutions

PiERP empowers diverse industries with tailored ERP solutions designed to enhance efficiency and drive growth. Our expertise spans across manufacturing, healthcare, logistics, finance, retail, and more, providing each sector with customized tools to streamline operations. With PiERP, businesses can seamlessly integrate their processes, improve productivity, and achieve their strategic objectives. Explore how our innovative solutions cater to your industry's unique needs and help you stay ahead in a competitive market.



15+ industries

PiERP: Comprehensive ERP Solutions for All Needs

Dive into our array of distinctive modules, tailored to elevate your operations and exceed expectations.

"HRM"

The HRM module interface includes an employee list table and a chat window.

SID	EMPLOYEE NAME	EMPLOYEE ID	DEPARTMENT
1	Chakravarti Singh Chouhan	201233	Marketing
2	Amli Kumar	202526	Technical Team
3	Diya Bhatt	205212	Marketing
4	Manisha Pandey	208545	Accounts
5	Rajesh Prajapati	201009	Operations
6	Karan Patel	202520	Sales
7	Bhoomi Trivedi	205270	Quality Check
8	Manisha Shah	208762	Production
9	Urvasi Dholakia	201015	Accounts
10	Jayesh Sharma	202525	Human Resource
11	Pratik vyas	204578	Sales

The chat window shows a conversation with Tonya Noble, including a file attachment 'Latest Proposal.pdf' (2.3 MB).

"CRM"

The CRM module interface shows a lead list and a detailed follow-up view for Tonya Noble.

NAME	COMPANY	PHONE	LEAD STATUS	LEAD SOURCE	LEAD CREATED
Tsak Varma	LED Pvt. Ltd.	+91 99934 90934	Active	Social Media	13 Mar 2023 11:45 AM
Manali Gupta	Talent Solutions Pvt. Ltd.				
Jhanvika Routela	Vishresh Goods Co.				
Arjun Duba	Sevathi Solutions				

The follow-up details for Tonya Noble include a 'Follow Up Date' of 12 Jan 2023 09:40 AM and a 'Follow Up Overdue' notification.

"Recruitment"

The Recruitment module interface shows a candidate list and a candidate interview form.

SID	CANDIDATE NAME	CONTACT DETAILS	APPLIED FOR	SET INTERVIEW	ASSIGN TO	FOLLOW UP	INTERVIEW STATUS	ACTION
1	Chakravarti Singh Chouhan	+91 9794442002	Front End Developer	95		32	Set Interview	
2	Munish Roy	+91 89000 89000	React Developer	87		24	Confirm	
3	Arunal Dholakia	+91 79800 45678	Android Developer	81		22	Reschedule	
4	Manisha Pandey	+91 75412 52359	Finance Analyst	83		26	Reschedule	
5	Rajesh Prajapati	+91 98754 78556	Supply Chain Manager	85		27	Reschedule	

The candidate interview form for Chakravarti Singh Chouhan includes fields for Interview Date (04/01/2024 - 15:55), Interview Type (Virtual), and Round Name (Technical).

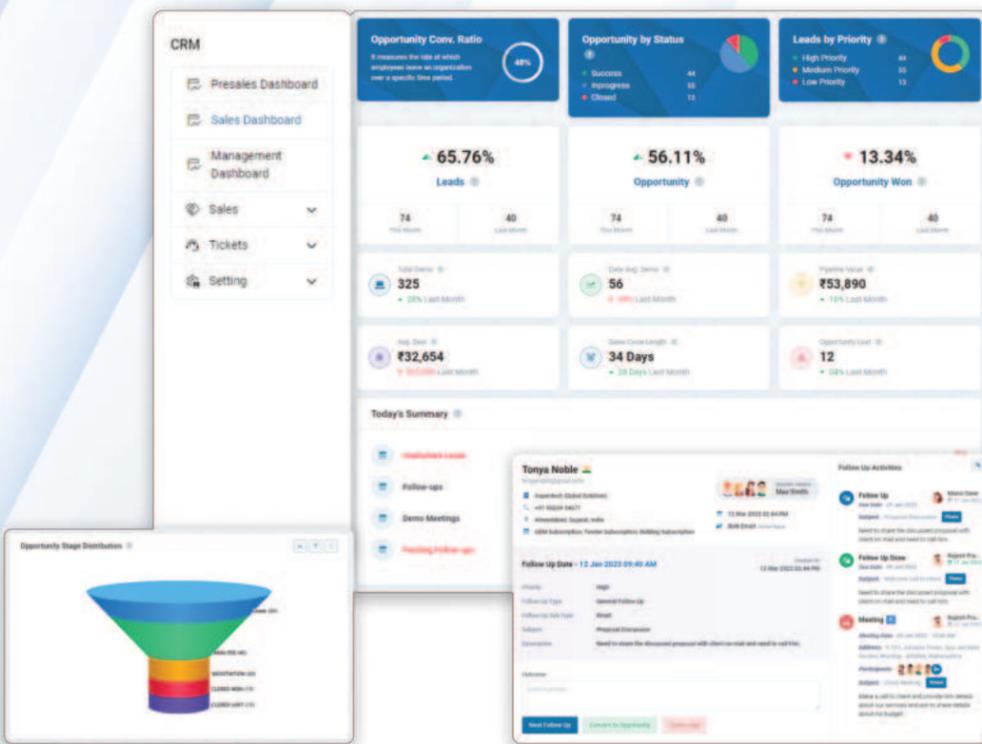
SOLUTIONS

Sales Force Automation (CRM)

Improve customer relationships with better customer interactions, track leads, and manage sales pipelines with PiERP's CRM.

Human Resource Management

Streamline HR processes and take employee data management and payroll to next level with impeccable performance evaluations.

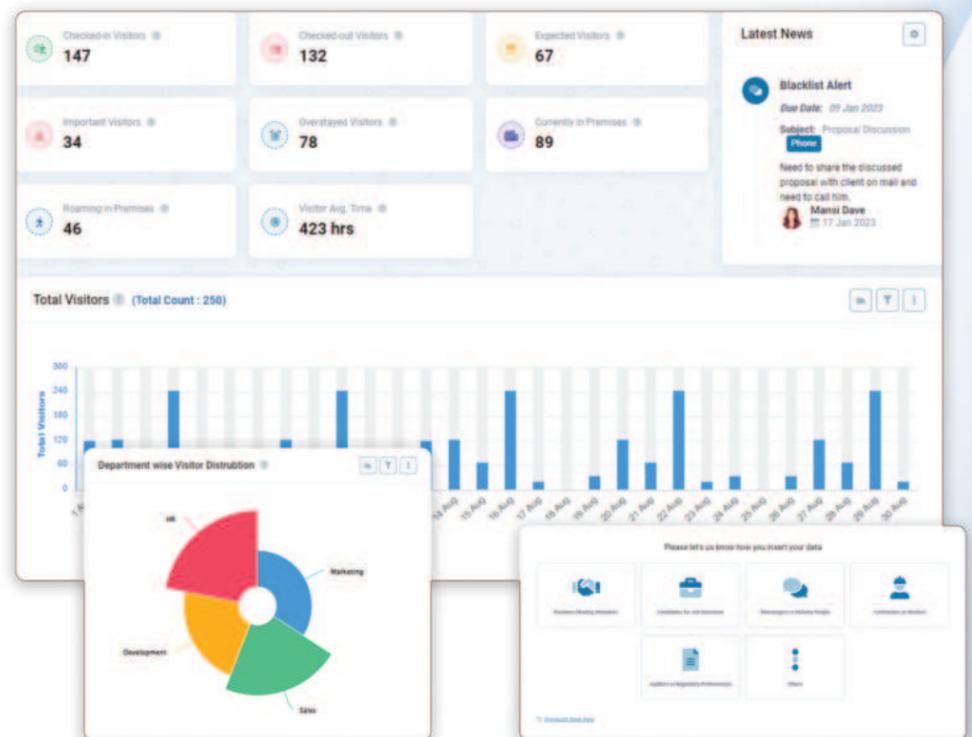


Recruitment Management

Optimize hiring workflows, track applicants, and simplify candidate management to build a best-performing team.

Visitor Management

From managing visitor check-ins to enhancing security, and creating welcoming experiences it does it all for you.

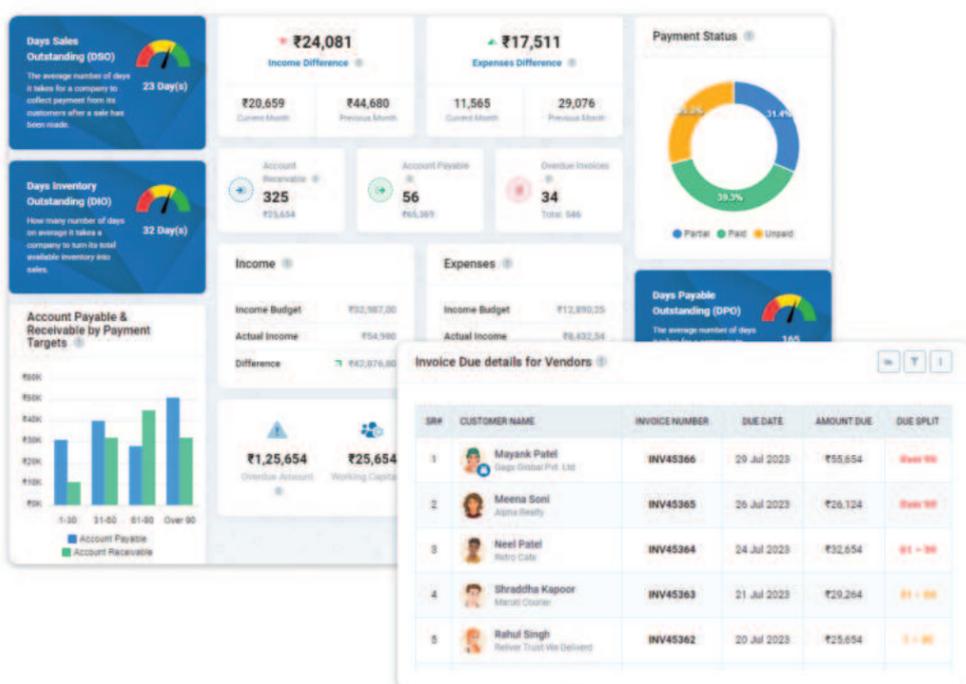


Finance Management

Improve financial transparency and automate accounting tasks by gaining real-time with this module.

Payroll Management

Streamline payroll processes effortlessly with our intuitive payroll management tool, ensuring accuracy, compliance, and efficiency for your business.

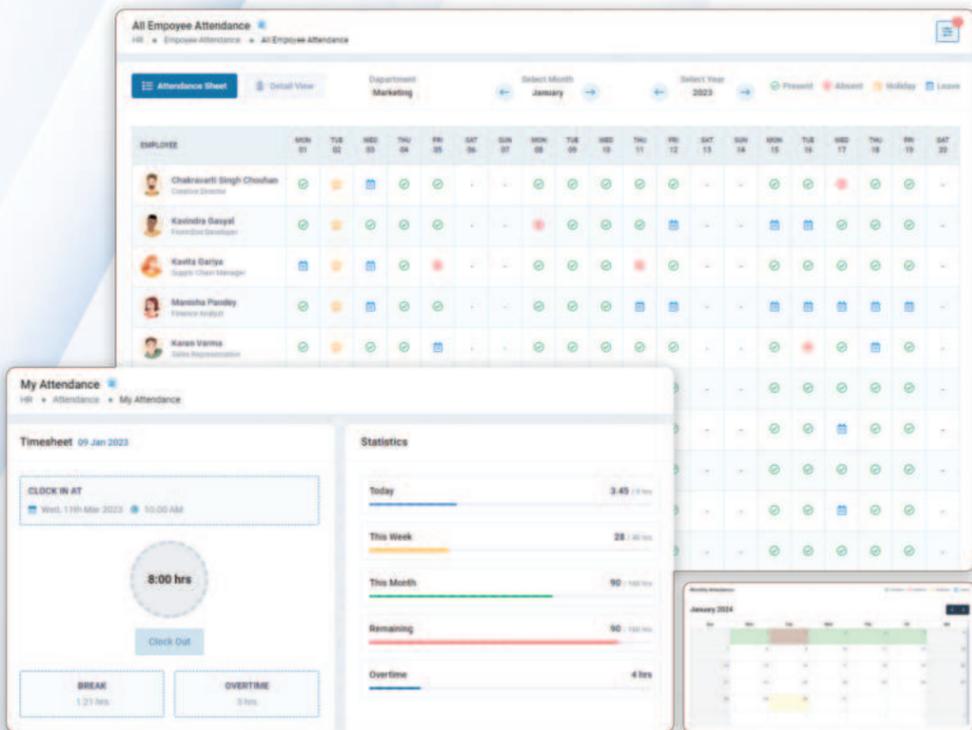


Performance Management

Optimize performance tracking. Evaluate and enhance employee performance systematically, driving productivity and achieving organizational goals efficiently.

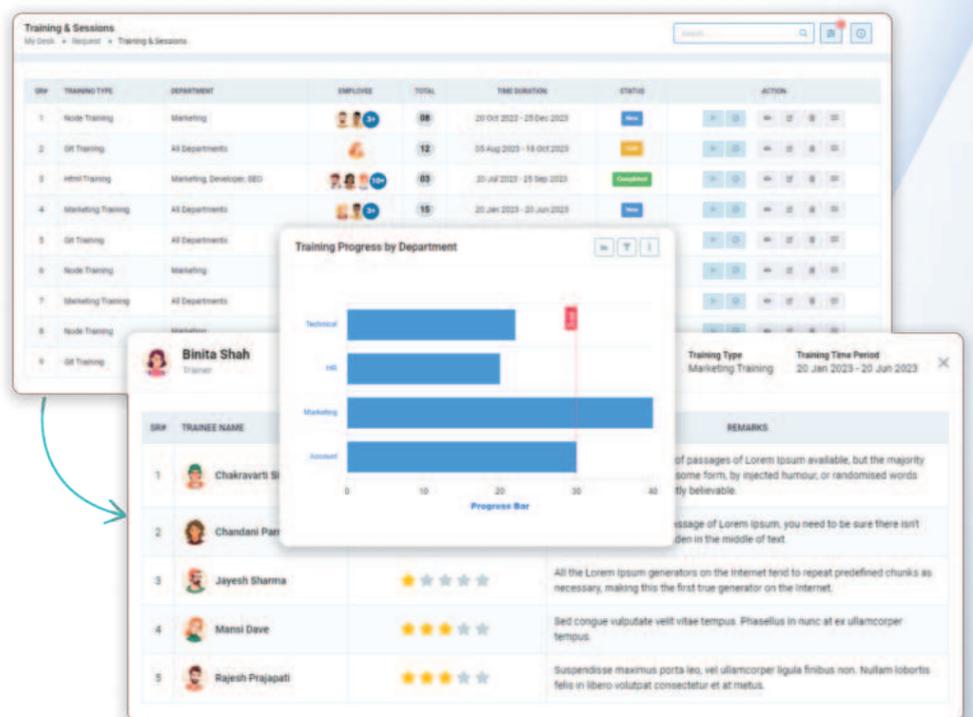
Attendance Management

Simplify attendance tracking. Manage and monitor employee attendance effortlessly, ensuring accurate records and streamlined workforce management.



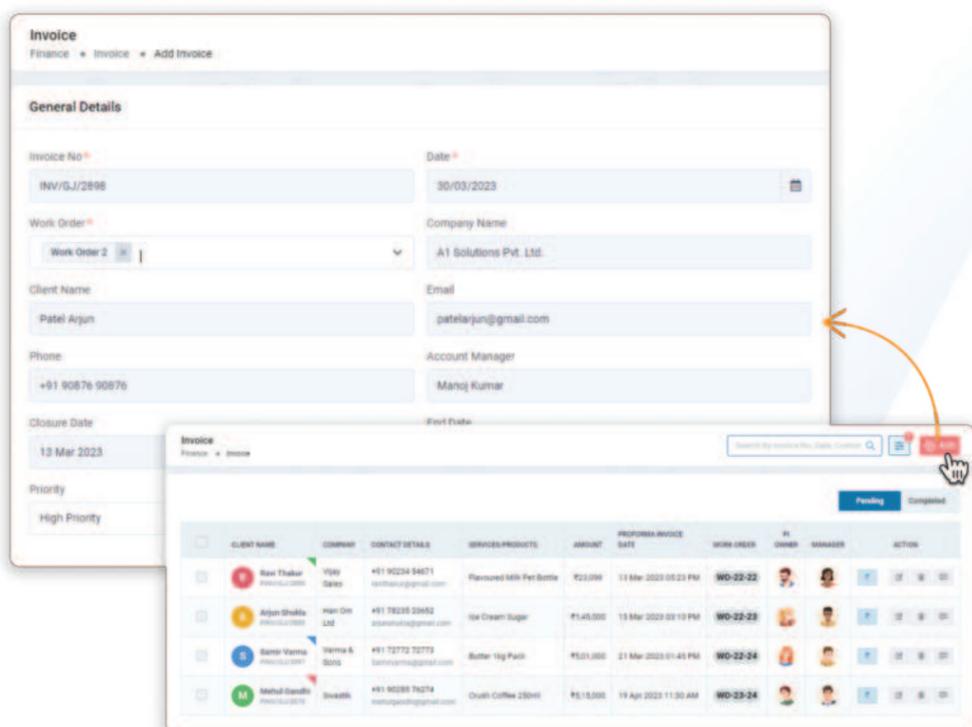
Training & Development

Foster skill enhancement. Facilitate employee growth through tailored training programs, nurturing talent and enhancing organizational capabilities effectively.



Inventory Management

Streamline inventory control. Efficiently manage stock levels and logistics, ensuring accurate tracking and optimized supply chain operations.



Production Management

Streamline production processes. Optimize manufacturing operations, ensuring efficiency, quality control, and timely delivery of products within your organization's workflows.

Procurement Management

Streamline procurement processes, optimize purchasing activities & manage vendors for cost-effective operations.

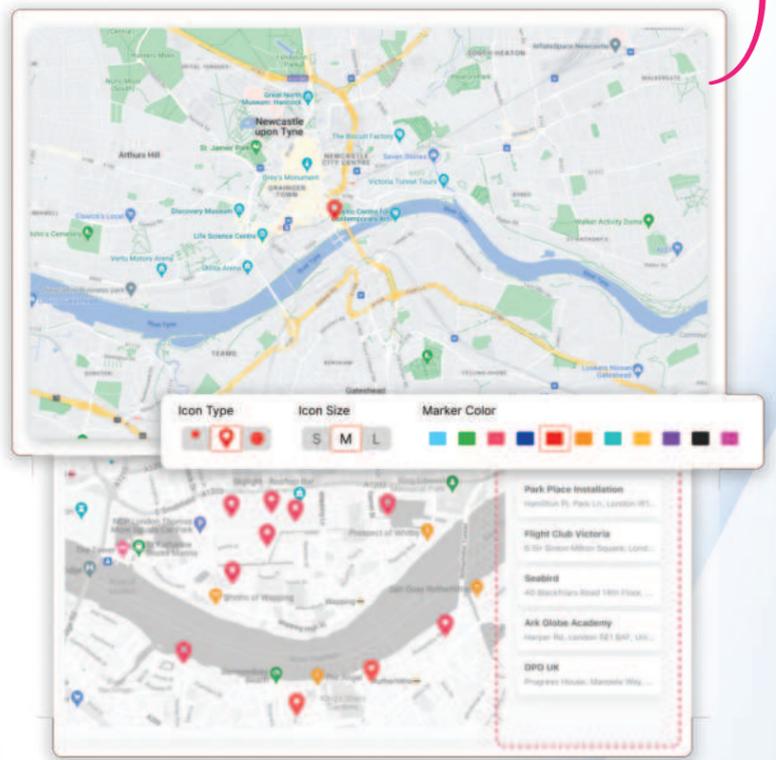
Empower your Workflow with our Exclusive Features

Gain a competitive edge by delving into detailed insights, mastering analytics for informed decision-making.

"Kanban View"



"Maps"



"Dashboards"



FEATURES

Card View

Simplified data presentation. View information in concise, card-based layouts tailored to your workflow for easy comprehension and swift decision-making.

Availability Status

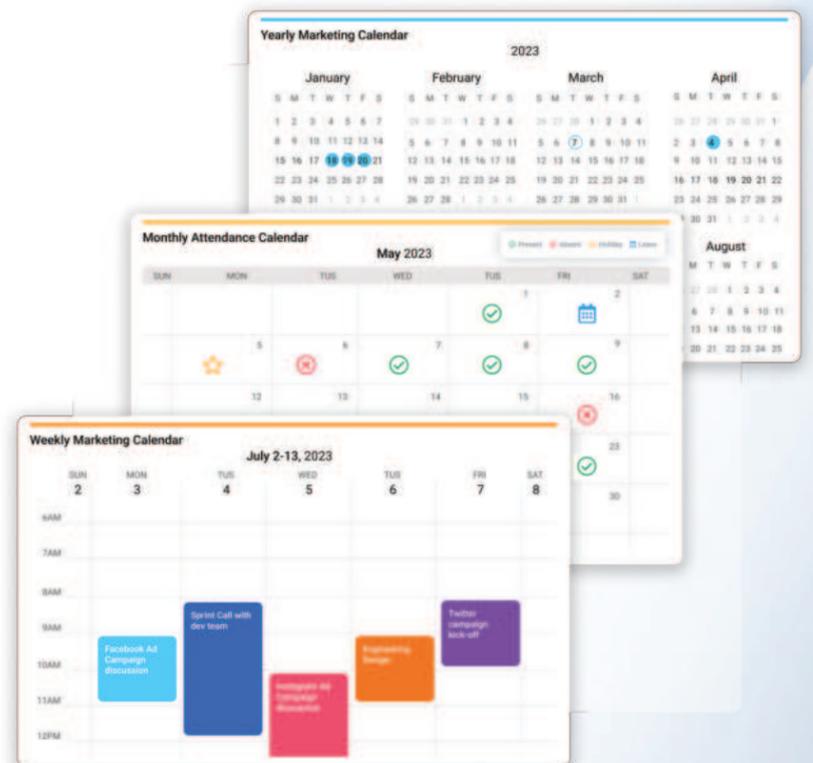
Availability Status provides your organization with insights into real-time ERP statistics, ensuring realtime monitoring and informed decision-making for optimized performance.

Past Summary

Condensed insights into past performance and trends. Analyze summarized data for quick project assessments, informed strategies, and actionable business decisions.

Calendar View

Effortlessly manage schedules and deadlines. Visualize events, tasks, and milestones conveniently in a calendar view, ensuring organized and efficient planning.

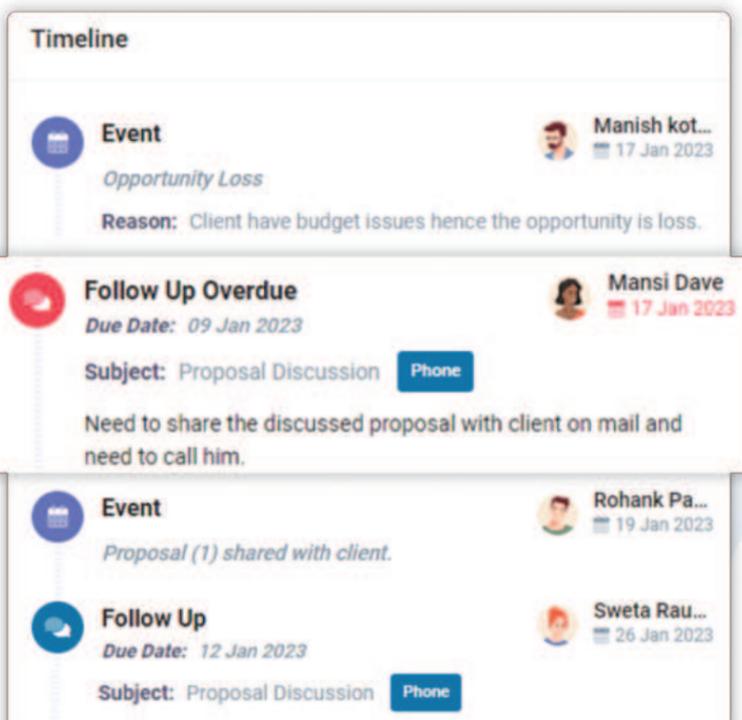
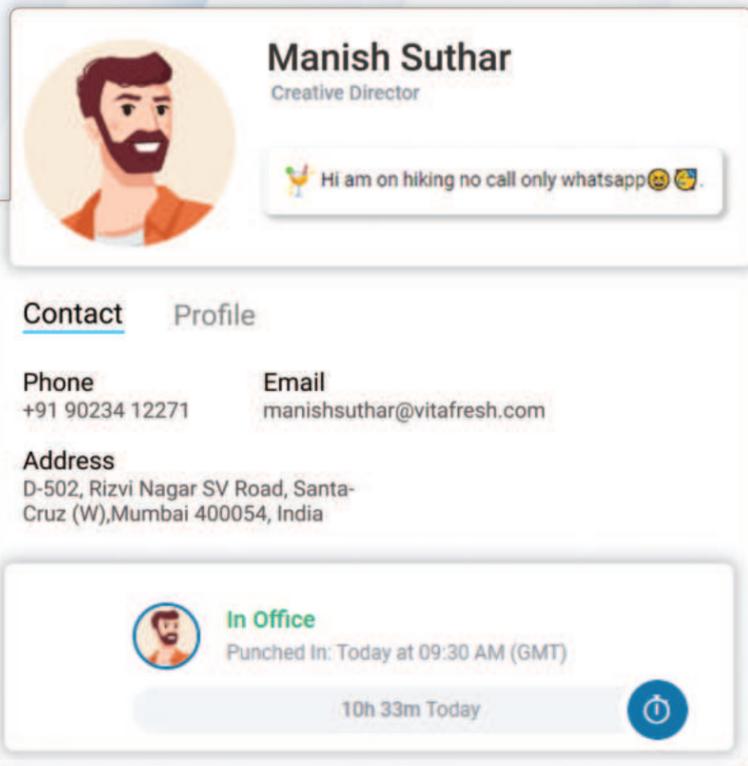


Events History

Welcome to the Events History feature of PiERP, where every project's past unfolds in meticulous detail. Dive into a comprehensive record of all activities, transactions and milestones that have shaped your project's trajectory.

Digital Signature (PiSign)

It offers secure, legally compliant digital signatures, streamlining document approvals, reducing paperwork, and enhancing workflow efficiency within PiERP.

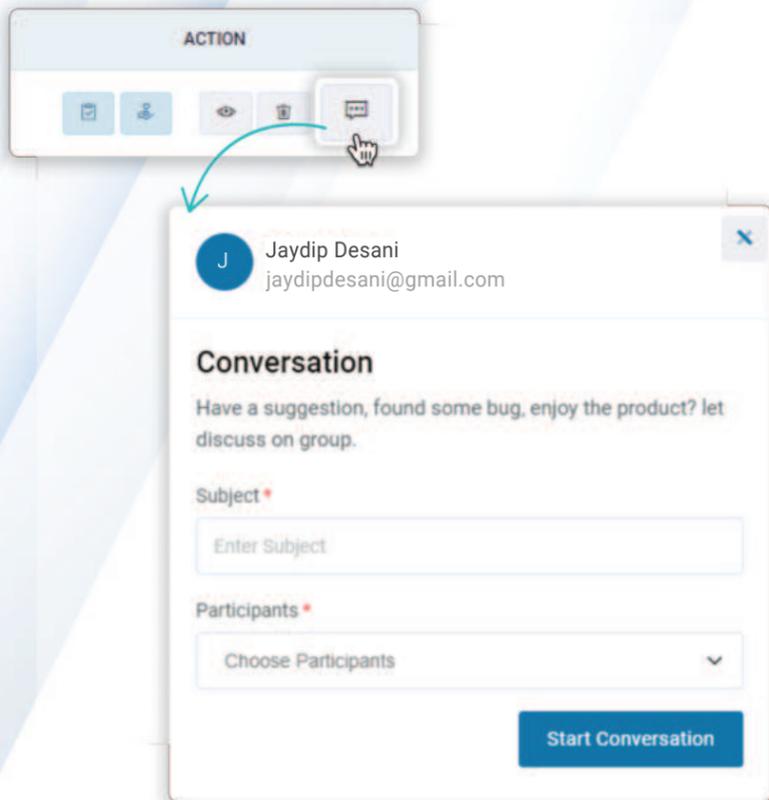


Conversations

Efficient internal communication hub. Collaborate seamlessly on bills, reimbursements, or projects. Streamline discussions for swift decision-making and enhanced productivity.

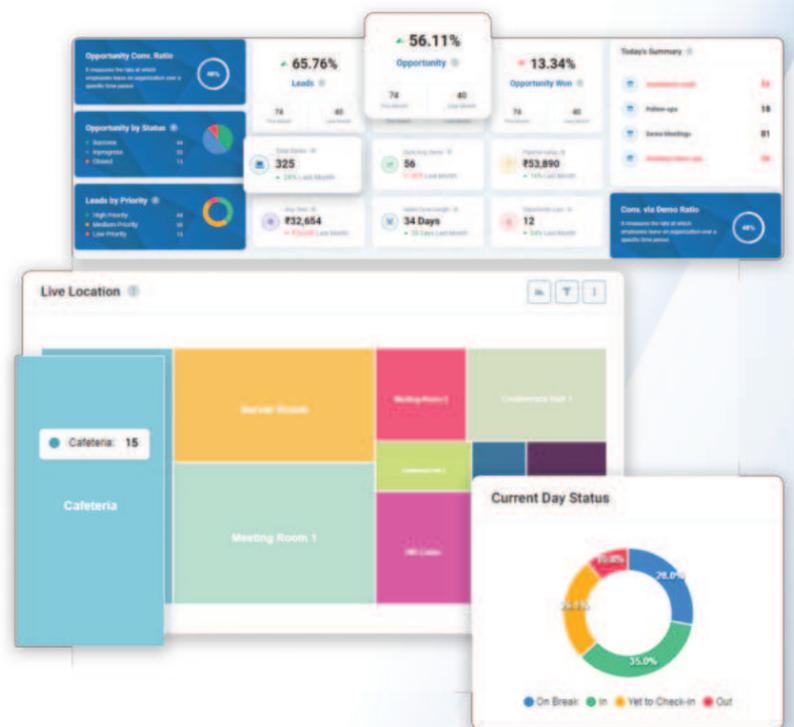
Reports

Comprehensive analytics. Generate detailed reports on finances, resources, or projects. Obtain actionable insights for informed strategies and efficient operations.



Dashboards

Centralized data visualization. Get a comprehensive overview of critical metrics. Customizable, intuitive dashboards for informed insights and proactive management.



Process Designer

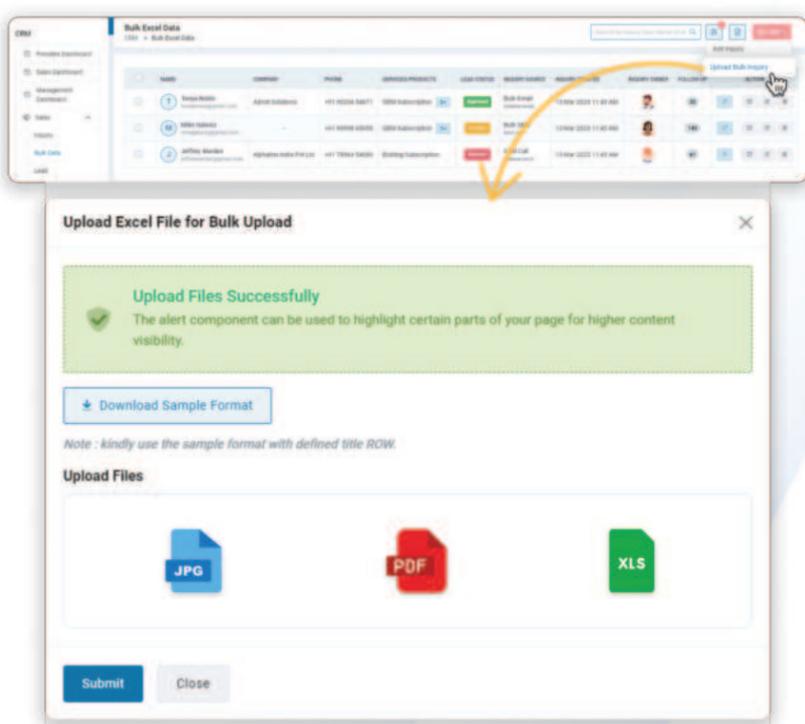
Create custom workflows effortlessly. Design, automate, and optimize processes tailored to your business needs for enhanced efficiency and seamless operations.

Data Import

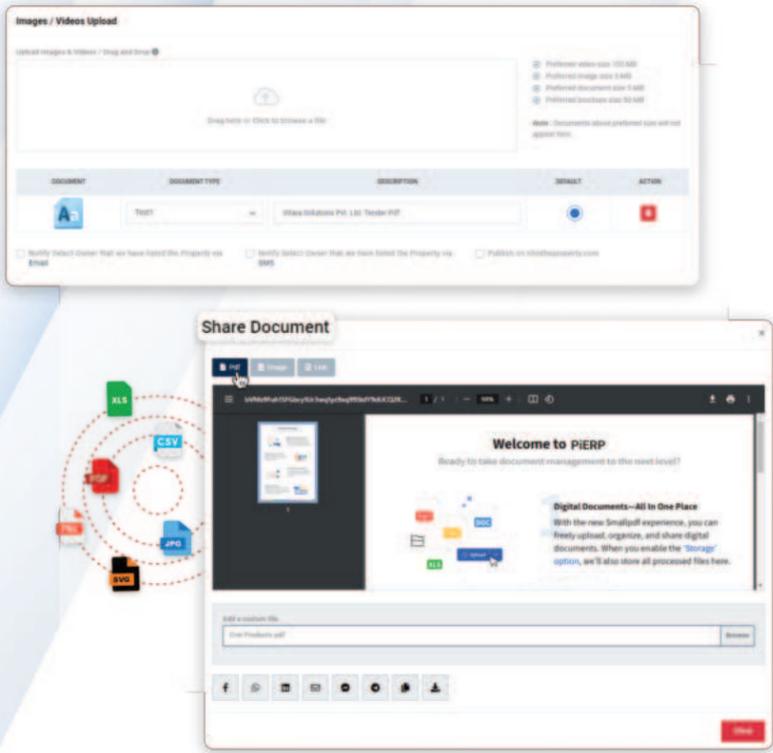
Streamlined data migration that allows you to easily import and integrate data from various sources. Simplify the transition process for accurate, unified information management.

Document Designer

Design professional and customizable documents with ease. Streamline branding and communication through personalized templates for impactful representation.



FEATURES



Dynamic Fields

Customize data inputs effortlessly. Adapt and configure dynamic fields to capture specific information, ensuring flexibility and precision in your system's data management and analysis.

File Management

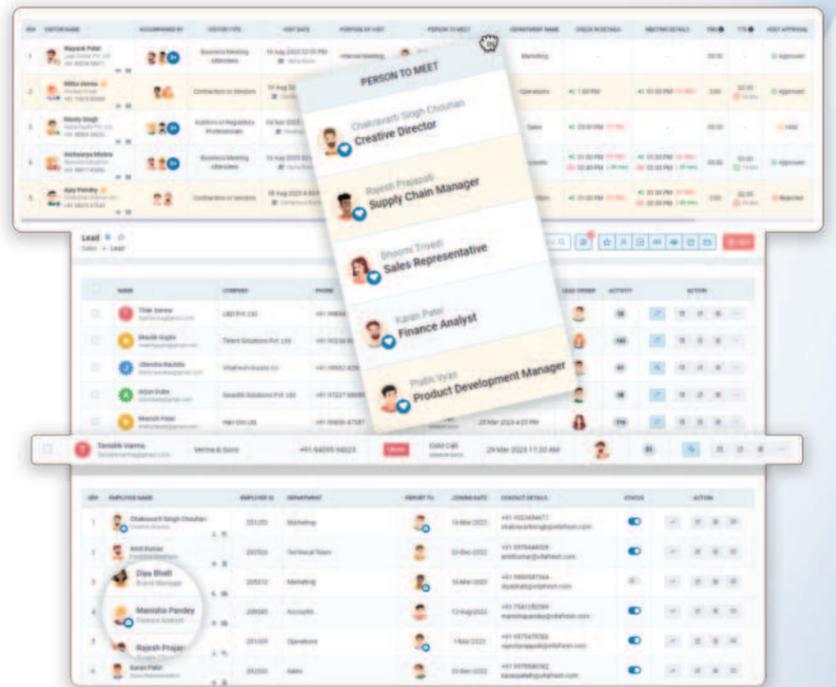
Streamline document organization like never before. Efficiently manage and access files, ensuring secure storage, version control, and seamless collaboration for enhanced productivity within your organization.

Forms

Simplify data collection, create and customize forms effortlessly to gather structured information efficiently. Streamline processes and ensure accuracy in data capture across your organization's workflows.

Grid View

Visualize data comprehensively, organize and view the information in a grid format for efficient analysis and informed decision-making, optimizing data representation within your ERP system.



Integrations

Enhance system capabilities and seamlessly connect with external tools and applications for increased functionality and improved workflow efficiency within your organization's operations.

Kanban View

Simplify task management and visualize workflows with Kanban boards. It enables efficient task tracking, prioritization, and streamlined workflows for improved productivity & collaboration.



...and many more

Unleashing the Potential of AI in ERP

01 **Predictive Analytics**

Our AI-powered ERP system leverages predictive analytics algorithms to analyze historical data, identify trends, and forecast future outcomes.

03 **Personalized Insights**

AI algorithms embedded in our ERP solution deliver personalized insights and recommendations tailored to each user's role and responsibilities.

02 **Natural Language Processing (NLP)**

Our AI-enabled ERP system features Natural Language Processing capabilities, allowing users to interact with the system using natural language commands and queries.

04 **Intelligent Automation**

With AI-driven automation, routine tasks and processes within the ERP system are streamlined and optimized for efficiency.



AI-Powered Functionality in ERP

05 **Vehicle Counting**

Our AI-enabled ERP system utilizes advanced computer vision algorithms to accurately count and track vehicles entering and exiting premises, parking lots, or designated areas.

08 **Face Recognition**

Our ERP system integrates state-of-the-art facial recognition technology to authenticate user identities, streamline access control, and enhance security measures.

06 **People Counting**

Using AI-driven video analytics, our ERP system accurately counts and tracks the number of people entering or exiting premises, event venues, or designated areas.

09 **Safety Compliance Identification and Alert**

Our AI-powered ERP solution incorporates safety compliance identification algorithms to monitor adherence to safety protocols and regulations in industrial environments.

07 **Theft Identification**

Leveraging AI-based anomaly detection algorithms, our ERP system can identify suspicious activities or irregularities in real-time, such as unauthorized access to restricted areas or unusual behavior patterns.



PiERP-Go : Powerful Features On-the-Go

Experience the power of PiERP Mobile App, offering comprehensive features and seamless access to your business solutions anytime, anywhere.

01 Mobile Login

Securely access PiERP from your mobile device anytime, anywhere. Ensure data protection with advanced security protocols for hassle-free login.

04 Apply Leave

Simplify leave requests with mobile access. Employees can submit leave applications, and managers can approve them quickly from their mobile devices.

02 Sales Team Tracker

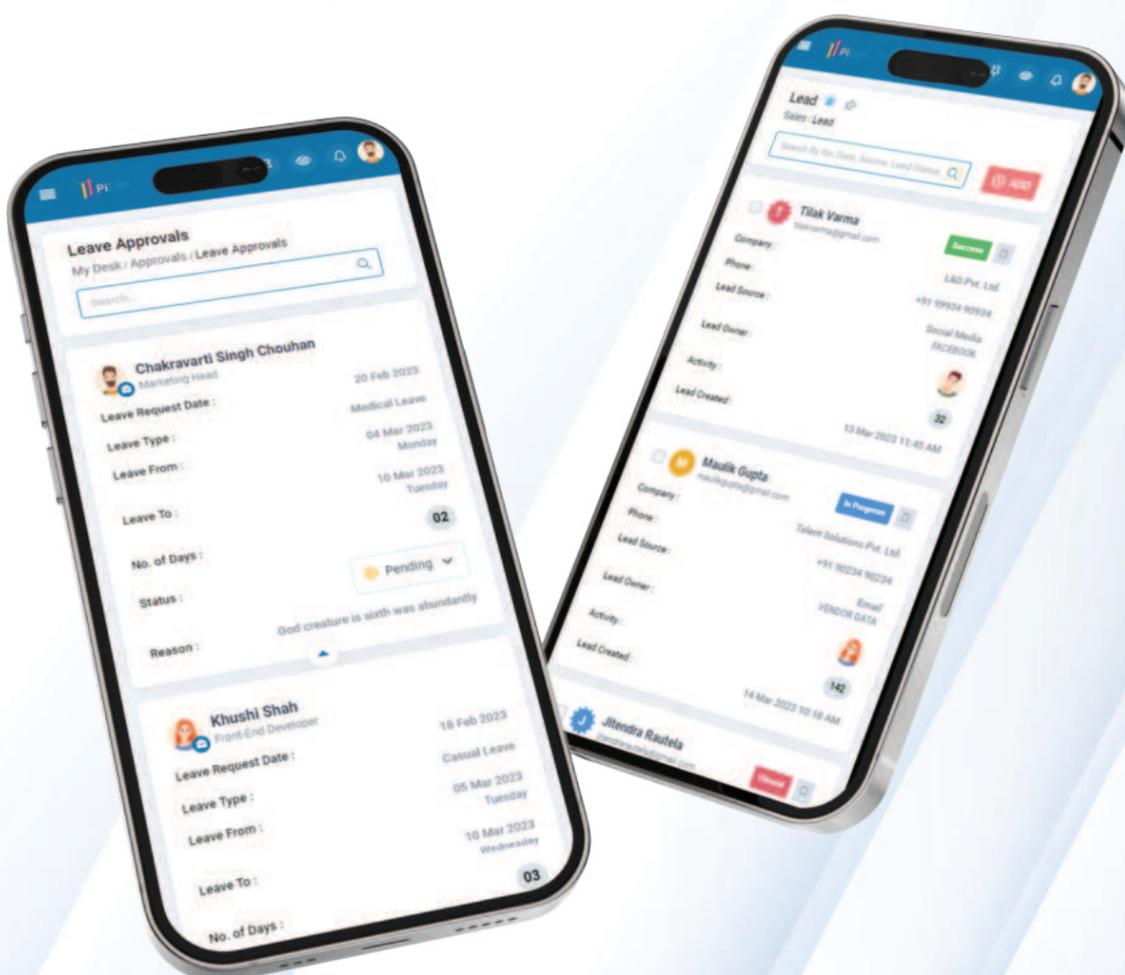
Monitor sales team activities and performance in real-time. Enhance productivity with comprehensive tracking and management tools for your salesforce.

05 Document Management

Access, share, and manage documents securely. Ensure your team has the latest information with mobile document management.

03 Notifications and Approvals

Receive instant notifications for approvals and important updates. Stay connected and respond promptly to requests on the go.



People Evaluate Choices in Relative Rather in Absolute Terms.



Industry Specificity

All Industries

Professional
Services
& Non-Profits

Manufacturing
(Focus)
& Distribution

All Industries

Modules Offered

Comprehensive
Suite

Extensive
Suite

Extensive
Suite

Comprehensive
Suite

Customization

High

Moderate

High

Moderate

Integration

Excellent

Good

Excellent

Good

Additional Costs

Minimal

Add-ons

Add-ons and
Custom

Add-ons

Cloud & On-Premise

Yes

No

Yes

No

Scalability

High

Moderate

High

Moderate

Ease of Use

Intuitive and
Modern

User-friendly

Complex but
Powerful

User-friendly

Mobile Accessibility

Yes

Yes

Yes

Yes

Cost

Subscription &
One- Time

Subscription

Subscription &
One- Time

Open Source
& Paid

Support & Training

Excellent

Excellent

Good

Community
& Paid

Deployment
Options

Cloud &
On-Premises

Cloud

Cloud &
On-Premises

Cloud &
On-Premises

* The data and insights presented are derived from customer interactions and internal analyses for illustrative purposes. They are intended to provide a better understanding of Citta's products/services and should not be construed as absolute representations or guarantees.

SECURITY FEATURES

01

Data Encryption

Our ERP encrypts all data transmissions using SSL/TLS protocols, ensuring protection against unauthorized access or interception.



02

Role-based Access Control (RBAC)

Our ERP system uses RBAC to ensure only authorized users access sensitive data based on roles and responsibilities.



Key Security Features



Multi-factor Authentication (MFA)

Enhance login security with MFA, requiring multiple verification methods like passwords, biometrics, or OTP before system access.

03



Audit Trails

Our ERP offers comprehensive audit trails, enabling administrators to track user activities and identify potential unauthorized or suspicious behavior.

04

Compliance Standards

Our ERP solution is designed to comply with the following security standards and regulations:

- **General Data Protection Regulation (GDPR)**
- **Data Protection and Data Privacy Act (DPDPA)**
- **ISO/IEC 27001**

Continuous Monitoring and Compliance

We regularly conduct security assessments, audits, and penetration testing to identify and address potential vulnerabilities in our ERP system. Our dedicated security team stays abreast of emerging threats and updates to regulatory requirements to ensure ongoing compliance and protection of your valuable data.

Seamless Integration With a Whole Host of APIs



Why Choose Customization?

01 Flexibility

Adapt our ERP system to fit seamlessly into your existing workflows and processes, ensuring minimal disruption and maximum efficiency.

02 Scalability

Our customizable ERP solution grows with your business, allowing you to add or modify features as your requirements evolve over time.

03 Personalization

Tailor the user interface and functionality to match your organization's branding and user preferences, creating a seamless and intuitive user experience.

04 Integration

Integrate with third-party software and systems, ensuring seamless data exchange and interoperability across your entire IT ecosystem.

05 Specialized Modules

Choose from a wide range of specialized modules and features to address specific industry requirements or business challenges.



Level of Customization

3.6%

No customization - strong out of the box functional match

48.6%

Moderate customization with process modifications

19.3%

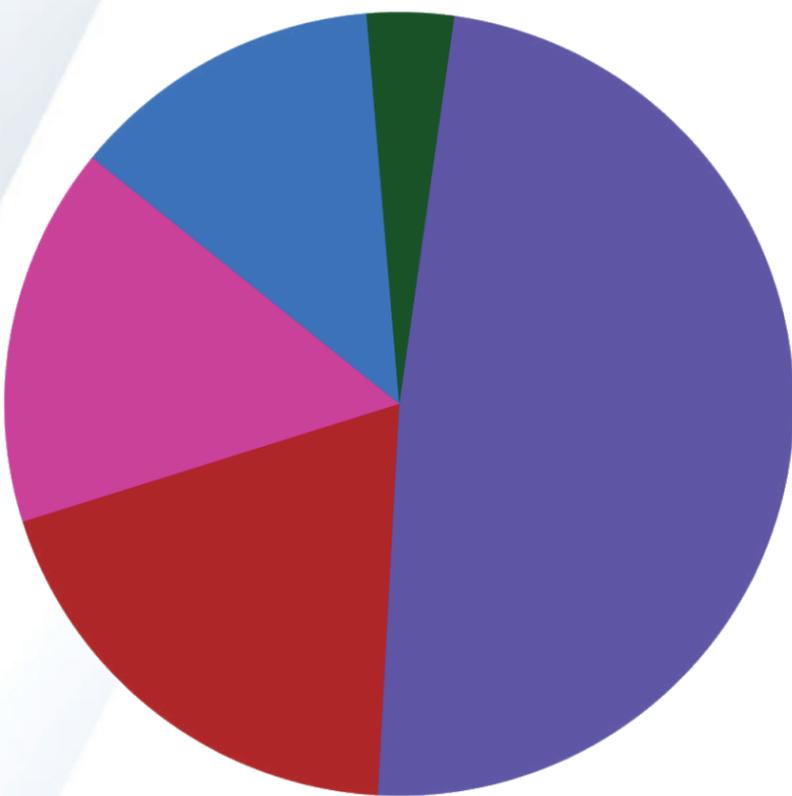
No customization, but system configuration and personalization with process modifications

15.7%

Heavily customized to fit our processes

12.9%

No customization, but system configuration and personalization



Our Approach to Customization

01 **Consultation**

Our expert consultants work closely with you to understand your unique business needs, challenges, and objectives.

02 **Custom Development**

Based on our consultation, our experienced development team customizes the ERP system to align with your specific requirements.

03 **Testing and Validation**

We rigorously test and validate the customized solution to ensure that it meets your expectations and performs flawlessly in real-world scenarios.

PiERP: Tailored Solutions for Every Business Need

We offer versatile ERP solutions to meet every business's requirements and processes through various models, ensuring flexibility and scalability for every business.

Access PiERP's powerful features through a flexible subscription model, enjoying seamless updates and support.



01

SaaS

Fixed Cost

02



Obtain PiERP's comprehensive solution with a one-time payment, ensuring full ownership and control of your ERP system.

Customize PiERP under your brand, providing tailored ERP solutions with our strong infrastructure and support.



03

White Label



Dedicated Support Team

Our team of experts is here to assist you with any questions or issues you may encounter. Whether it's troubleshooting technical issues or seeking advice on best practices, our support team is just a call or email away.



Online Resources

Gain access to a wealth of online resources, including user guides, video tutorials, and FAQs, available 24/7. Our online portal provides self-service options to help you find answers to common questions and learn at your own pace.



Personalized Training

We provide personalized training sessions to meet your specific needs. Whether you're a new user or experienced, our sessions equip you with the knowledge and skills to fully leverage your ERP system's capabilities and maximize its value.



Client Enablement

Community Engagement

Join our community of users to connect with peers, share insights, and learn from each other's experiences. Our user forums and discussion groups provide a platform for collaboration and knowledge-sharing.



On-Site Support

On-site support is perfect for implementing new features or solutions and for users transitioning into new roles or tasks. It ensures hands-on guidance during key changes to optimize adoption and effectiveness.



CLIENTELE



* All clients listed above have directly or indirectly engaged with Citta or its affiliates, associates, or sister companies for services. Logos are used for representation purposes only.

1500+ Clients

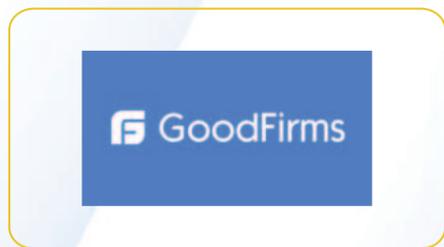
Trusted Partners



Certifications



Awards



...and more

One **Solution** for all your **Enterprise Needs**



CRM



HRM



Recruitment



Payroll



Finance



Accounting



Inventory



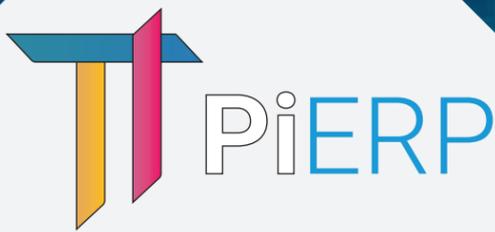
Production



Performance



Infrastructure



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